

CANCELLATION POLICY

Cancellation of a flight can only be accepted by written notification (telephone or e-mail).

- In case of cancellation before 20 days from the date of the flight no penalty will be applied,
- For cancellations that occur between 19 - 10 days before will be applied a penalty equal to 0%.
- For cancellations that occur between 9 - 2 days prior to the date of the flight, a penalty equal to 70% of the confirmed amount will be applied.
- For cancellations from 36 to 24 hours before a penalty of 90% will be applied (Valuable).
- For cancellations from 24 hours to 2 minutes before service will be considered as no show. (100%)
- In case of adverse weather conditions, for which the flight is cancelled, the amount paid will be refunded to the customer.

Prices

Prices are valid for all helicopters up to their maximum number of passengers * Italian Luxury Tax - € 100,00 per passenger - is included for 2 passengers in the price.

The Luxury Tax applicable on routes of less than 100 km is € 10,00 per passenger and is already included in the quote. All prices listed above are in Euro currency and include 10% VAT (applicable to domestic transfers).

Flight times are approximate and given in minutes. Any extra cost (crew overnight stay, helicopter parking, etc.) is excluded.

All rates are subject to helicopter availability at the time of confirmation.

Please be aware of baggage limitations, excess baggage cannot be checked in. All flights are subject to approval by the appropriate authorities.

